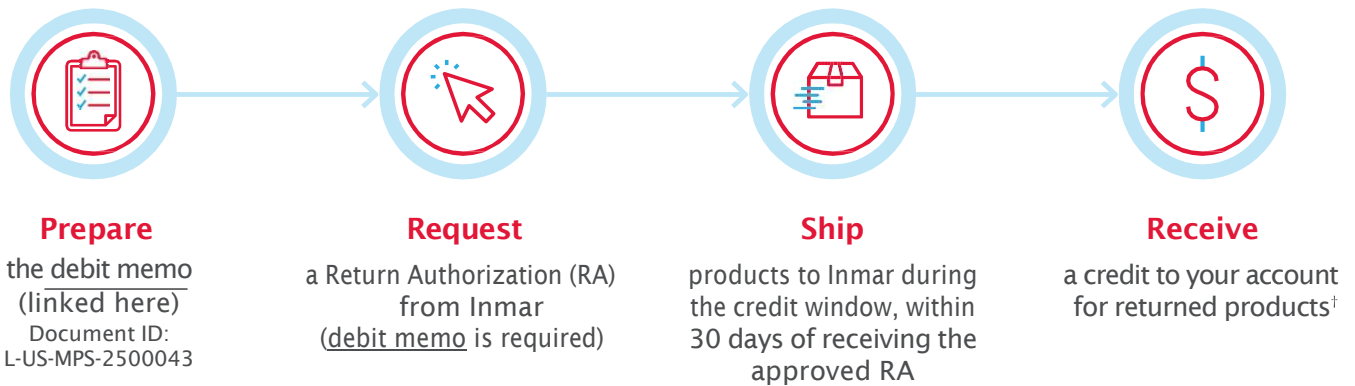


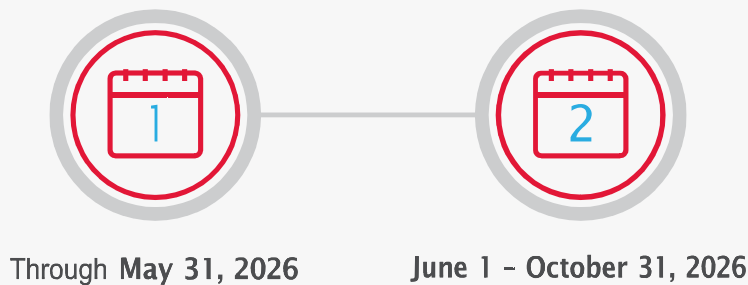
Seasonal Returns Window Now Open for Moderna 2025–2026 COVID-19 Vaccine*

During the 2026 seasonal returns windows, the designated returns allowance of Moderna's 2025-2026 COVID-19 Vaccine product may be returned to Inmar for applicable credit if eligible, per your specific contract terms and conditions.†

Returns Process at a Glance



Returns Windows for 2025–2026 COVID-19 Vaccine



Credit will be applied to your account, as applicable, after the close of each respective returns window.‡

*As used throughout, Moderna 2025–2026 COVID-19 Vaccine refers to all presentations of Spikevax® (COVID-19 Vaccine, mRNA) 2025-2026 Formula and mNEXSPIKE® COVID-19 Vaccine, mRNA) 2025-2026 Formula.

†Any returns received in excess of your contracted return allowance will be destroyed without credit. If you have purchased through an Authorized Distributor of Record (ADR), please refer to its policies for seasonal returns and allow additional time for credits to be applied to your account. Product received after October 31, 2026 will be destroyed and will not be eligible for credit.

Please refer to pages 2–4 for details related to the returns process.



Initiating a Returns Request Via Inmar

✓ Prepare the Debit Memo

Your debit memo must include the following information as shown on your invoice in order to receive an approved RA:

- Customer DEA and/or HIN (used to create account)
- Customer # with Moderna
- Customer Name (as shown on invoice)
- Ship to Name (if different from Customer Name)
- Customer Shipping Address (as shown on invoice)
- Source of Purchase (ADR name or Moderna)
- Product Name, NDC Number(s), Lot Number(s), Expiration Date(s)
- Product Quantity (number of doses)
- Sale Unit Price (invoiced price)
- Contact Name and Phone/Email

✓ Request an RA from Inmar

To request an RA, please submit your completed debit memo to Inmar via one of the following options:



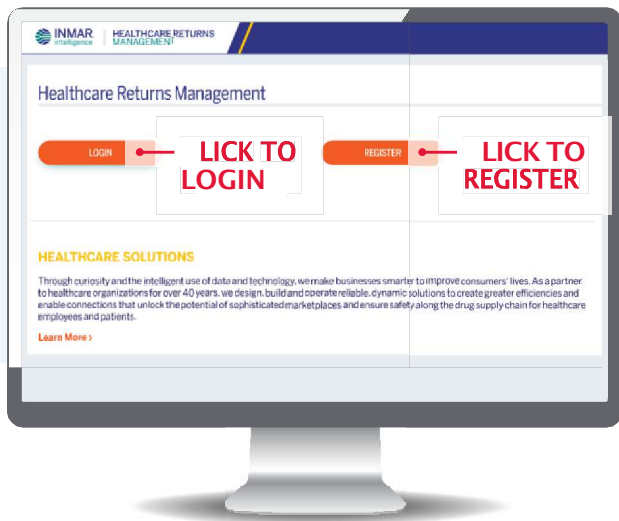
Inmar Returns Portal

<https://hrm.reskureturns.com/landing>



Email

rarequest@inmar.com



Scan or click the QR code to access the Inmar Returns Portal

Please refer to page 3 for instructions on how to initiate a return request and submit your debit memo via Inmar Returns Portal.



Initiating a Returns Request Via Inmar

✓ Request a Return Via Inmar Returns Portal

Follow the steps outlined below to submit your debit memo and obtain an approved RA.

1. Log into the Inmar Returns Portal (<https://hrm.reskureturns.com/landing>)
 - If you do not have an existing account, please register on the portal homepage. For any questions, please contact Inmar Customer Service at 1-800-967-5952
2. Navigate to the “Returns Authorization” tab and “Create Manufacturer Return” from the drop-down list.
3. Select “Return Type”
 - “Direct” if purchased from manufacturer
 - “Indirect” if purchased from an Authorized Distributor of Record (ADR)
4. Select Manufacturer: MODERNA
 - Your DEA number and/or HIN and address will automatically be populated into the “Return By” field
5. Navigate to the “Remit to” field
 - If you are a “Direct” customer, the Return by DEA location will be auto-populated
 - If you are an “Indirect” customer, please select the authorized distributor from which you purchased product
6. The “Create Manufacturer Return” landing page should now be visible. Please enter the information as listed:
 - Customer DEA and/or HIN (used to create account)
 - Customer Name
 - Customer Shipping (address as shown on invoice)
 - Source of Purchase (ADR name or Moderna)
 - Product Name, NDC Number(s), Lot Number(s), Expiration Date(s)
 - Product Quantity (number of doses)
 - Sale Unit Price (invoiced price)
 - Contact Name and Phone/Email
 - Claimed amount (value of product)
 - If the amount is unknown, input “\$0.00”
 - Number of box labels needed
 - Note: A different label must be generated for each box. Customer cannot use the same label for multiple boxes. This will delay processing time.*
7. Navigate to the “RA contains controlled substances?” drop-down and select “No”
 - Note: Leave the “Request 222 Form For CII Product” checkbox blank. Do not check off this box.*
8. Bypass the “Return Reasons” drop-down, as this field is auto-generated to “G-General”
9. Navigate to the “Special Returns Program” drop-down and select the option that best describes your return
 - Government
 - Military
 - HRSA 340B
 - Otherwise, select “Non-Applicable”
10. Click the “Next to Satisfy Additional Requirements” button to move forward
11. Click “Select File” to upload your debit memo (PDF document)
 - Note: Your debit memo must contain your return by and remit to information. A debit memo may be generated by your purchasing system. If not, you may create a document capturing the necessary information.*
 - Please see page 2 above for information required on your debit memo
12. Click “Next” to generate your return label in a different window
13. Print the label. Affix the return label and a shipping label to the box
 - Note:*
 - Please include a copy of your debit memo in the box(es) along with returned product
 - Refrigerated packaging is not required
 - If multiple RAs are being returned in one shipment, ensure clear separation of products and their corresponding RA
 - RA box labels are specifically linked to this return. Do NOT use RA box labels from another return. Each box must contain its corresponding RA box label(s). Do not photocopy RA box label(s)
14. Ship box(es) to Inmar within 30 days of your issued RA and within the corresponding returns window
 - Inmar Rx Solutions, 3845 Grand Lakes Way, Suite 125, Grand Prairie, TX 75050

Initiating a Returns Request Via Inmar

✓ Summary of Your 2026 Seasonal Returns Process

You will receive **credit for a designated percentage of the total volume of 2025–2026 COVID-19 vaccine product purchased** from Moderna per your specific contract terms and conditions.†

There are **2 returns windows** for the 2025–2026 COVID-19 vaccine: Through May 31, 2026 and June 1 – October 31, 2026.

Your **debit memo must contain all the information** outlined on page 2. If there is not a document generated by your system which satisfies this requirement, please use the [debit memo](#) template linked here.

To request an RA, please submit the [debit memo](#) to Inmar via the **Returns Portal** or **email**.

To receive credit, you **must ship product to Inmar within 30 days of your issued RA**, within the corresponding returns window.†

✓ Frequently Asked Questions

"How do I return product from multiple sites of administration?"

Customers may consolidate all returned doses to a single site of administration, and request a single RA with multiple shipping labels for site-specific boxes.

- Inmar will report returned doses from the single, returning site
- Moderna will issue a single credit to the parent site/payer, **as advised by customer**
- Customers are responsible for tracking returned doses by location if this information is needed

If preferred, customers may complete an RA for each site of administration.

- Moderna will receive a report from Inmar detailing number of returned doses by location
- Moderna will issue either a single credit to the parent site/payer, or credits to each individual site, **as advised by customer**

"Can I use the same DEA number for different locations to create an account and request an RA?"

Yes, we can associate different users to the same account.

If you have any additional questions, please contact **Inmar at 1-800-967-5952** and select option 3, or reach out to **Moderna's Customer Care Team at 1-866-Moderna (663-3762)**.